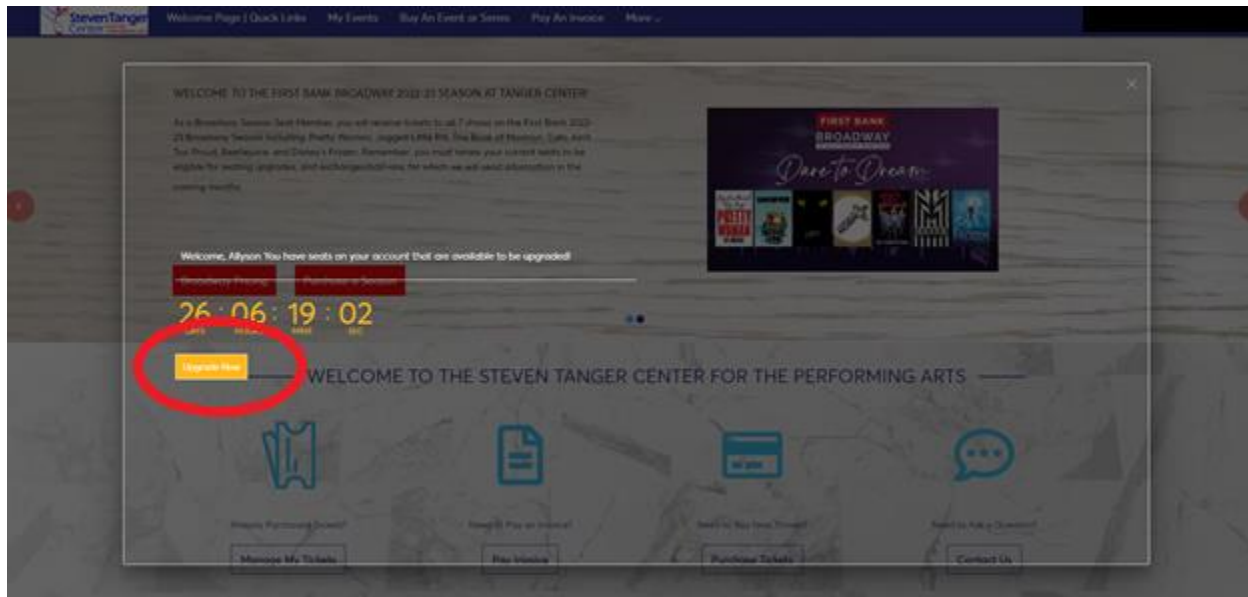


Account Manager Guide: Season Seat Upgrades

1. Go to am.ticketmaster.com/tangercenter and login to your account
 - a. Forgot your password? That's OK! Just hit "forgot password" to reset it!
2. You will see an upgrade countdown as soon as you login. Click the "Upgrade Now" button.



3. Click the "Upgrade Now" button.
4. You will see your current performance and seat location on the left. Click "Upgrade Seats" and "Next."

Select the current seat location(s) that you would like to upgrade

If you have multiple seat locations, they will remain enabled until you have selected the total number of seats in your subscription. Any unavailable seat location will be grayed out. Once you select the seat location(s), click Next in the upper right hand corner.



5. Choose which performance you want to move into
 - a. If you want to stay in the same performance, simply click your current performance.
 - b. Click “select plan” on the appropriate performance day/time and then hit “next.”

Choose a plan that you would like to upgrade to

The available plan(s) that you can upgrade to are listed below. If available, there may be more information on each plan which can be accessed by clicking the More Info option on the bottom right-hand corner of each card. Once you select the plan, click Next.

< Back

2022-2023 Broadway Plan - Tuesday
7 Events Included

Select Plan

More Info ▾

2022-2023 Broadway Plan - Wednesday
7 Events Included

Select Plan

More Info ▾

2022-2023 Broadway Plan - Thursday
7 Events Included

Select Plan

More Info ▾

2022-2023 Broadway Plan - Friday
7 Events Included

Select Plan

More Info ▾

Next >

6. Click a section and it will zoom in for you.
 - a. When you select your new seat(s), you can hover over your shopping cart in the top right hand corner and click continue.

Qty 1 Price \$1230.83 Reset Filters

LOGE OVERHANG

GRWC LRWC

ORCH R GRAND TIER RIGHT LOGE RIGHT

ORCHESTRA RIGHT CENTER GRAND TIER CENTER LOGE CENTER

ORCHESTRA CENTER GRAND TIER LEFT LOGE LEFT

ORCHESTRA LEFT CENTER GRAND TIER LEFT LOGE LEFT

ORCH L GLWC LLWC

LOGE OVERHANG

STAGE

2022-2023 Broadway Plan - Tuesday
7 Events Included • Springer Center
Upgrade Rules: Any Values


Event Info

LOGE CENTER


>>>>>

7. If everything looks correct, click checkout.

Shopping Cart
Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

New Seats (1)		Edit
	2022-2023 Broadway Plan - Tuesday Section LOGE-C, Row A, Seat 12	\$510.93 x 1 Seat \$510.93

^

Current Seats (1)		Edit
	2022-2023 Broadway Plan - Tuesday Section LOGE-C, Row A, Seat 7	\$510.93 x 1 Seat \$510.93


Summary	
Cost Difference	\$0.00
Cost of Seats	\$510.93
Previously Applied Payments	-\$510.93
Total Amount Due	\$0.00

Note: This total does not include the \$3 per seat upgrade service charge.


Checkout

- If your seats are in the same priced area, it will show \$0.00 due.
- If your seats are in a higher priced area, it will prompt you to pay the difference.
- If your seats are in a cheaper price level, it will show you an account credit that Tanger Center will refund within 2 weeks of your exchange date.
- See examples below:

Shopping Cart
Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

New Seats (1)		Edit
	2022-2023 Broadway Plan - Saturday Evening Section OC, Row E, Seat 18	\$1,230.83 x 1 Seat \$1,230.83

^


Current Seats (1)		Edit
	22BWAYA Section LOGE-C, Row A, Seat 7	\$510.93 x 1 Seat \$510.93

Summary	
Cost Difference	\$719.90
Cost of Seats	\$1,230.83
Previously Applied Payments	-\$510.93
Total Amount Due	\$719.90


Note: This total does not include the \$3 per seat upgrade service charge.

Checkout

Shopping Cart
Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

New Seats (1)		Edit
	2022-2023 Broadway Plan - Thursday Section LOGE-C, Row K, Seat 7	\$233.80 x 1 Seat \$233.80

^

Current Seats (1)		Edit
	22BWAYA Section LOGE-C, Row A, Seat 7	\$510.93 x 1 Seat \$510.93

Summary	
Cost Difference	-\$277.13
Cost of Seats	\$233.80
Previously Applied Payments	-\$510.93
Total Amount Due	\$0.00

Note: This total does not include the \$3 per seat upgrade service charge.

Checkout

8. If you are on a payment plan and move to a higher price seat, you should see the payments have already applied and you will be paying the difference. When you click 'checkout' you should have the option to pay in full or add to your payment plan.

Shopping Cart
Review the items added in your shopping cart below and proceed to checkout in order to confirm them.

New Seats (1)		
	2022-2023 Broadway Plan - Tuesday Section OC, Row E., Seat 18	\$1,230.83 x 1 Seat \$1,230.83

Current Seats (1)		
	2022-2023 Broadway Plan - Tuesday Section LOGE-C, Row A., Seat 7	\$510.93 x 1 Seat \$510.93

Summary	
Cost Difference	\$719.90
Cost of Seats	\$1,230.83
Previously Applied Payments	-\$127.73
Total Amount Due	\$1,103.10

Now This amount is subject to a service charge

Checkout

9. Once you click 'checkout,' you will come to the payment screen.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".



Delivery & Shipping ✓

2022-2023 Broadway Plan - Tuesday: **Mobile Only**
Tickets will be available mobile only.

Payments

Payment Options

- Pay In Full
- 6 Month Payment Plan
- 3 Month Payment Plan
- 8 Month

Payment Method

- Card

Order Summary \$719.90

I accept the [Terms and Conditions](#)

Pay Today - \$719.90

Cart items

1 Items Summary \$719.90

- 2022-2023 Broadway Plan - Tuesday
Section OC, Row E, Seat 18
\$719.90

Total Value \$719.90

10. You can choose your current payment plan or pay in full; then select your payment method.

The screenshot shows a 'Payments' section with 'Payment Options' and 'Payment Method' sections. Under 'Payment Options', 'Pay In Full' is selected. Under 'Payment Method', 'Card' is selected. Below these are fields for card number, security code, CVV, and payment amount (\$719.90). A 'Cart Items' summary on the right shows '1 Items Summary' for '2022-2023 Broadway Plan - Tuesday' at \$719.90.

11. After you fill that in, you will want to go back to the top and click 'I accept the terms and conditions' and pay today.

The screenshot shows the checkout completion screen. A red arrow points from the 'Delivery & Shipping' section to the 'Pay Today - \$719.90' button. The 'Order Summary' shows '2022-2023 Broadway Plan - Tuesday - Mobile Only' for \$719.90. A clock icon shows '09:50'. The 'Payments' section shows 'Pay In Full' selected. The 'Cart Items' summary shows '1 Items Summary' for '2022-2023 Broadway Plan - Tuesday' at \$719.90.

12. Once you have completed the process, you'll have your confirmation!

