Guest Services staff are available to assist with questions, problems, suggestions or special needs related to your visit. You will find event staff throughout Tanger Center, including crowd managers, ushers, ticket-takers, supervisors, police, paramedics, security and other personnel who are ready to help. You’re also welcome to visit our Guest Services desk, located in Phillips Hall on the first floor right.

Ticket Scanning
Tanger Center staff will scan your ticket barcodes instead of tearing stubs. Please be sure to only purchase tickets from TangerCenter.com and/or Ticketmaster.com. Buying tickets from a third party may result in counterfeit tickets and inflated prices, and may disrupt your entry into the venue.

Accessibility
Tanger Center is committed to providing a first rate experience for all individuals, including those who need assistance with accessibility. If you have any other needs, please visit our Guest Services desk, centrally located in the entrance lobby. For more information by calling Guest Services at 336-333-6151 or visiting TangerCenter.com/accessibility.

Drop-Offs and Pick-Ups
Our accessible drop-off point is located at the front of the building on Abe Brenner Place.

First Aid & Police
Located in the entry lobby, First Aid is staffed with Guilford County Paramedics. Greensboro Police Officers will be stationed outside and inside Tanger Center at select events.

Content Advisories
Some shows do not appeal to every guest or every age. Tanger Center offers a variety of entertainment that could include sudden loud sounds, strobe/flashing lights, adult language/situations, or fog and haze. Patrons are responsible for making sure that the show, performance, or event they wish to attend is appropriate for their children or the attendees that they accompany. So make sure to check the show description for any potential issues when making your purchasing decision on show content. Visit TangerCenter.com for show descriptions and age recommendations.

Please note: For most shows, all patrons 2+ will require a ticket to Tanger Center performances. For many Broadway performances, age requirements may be 6+. Children must be accompanied by an adult to attend Tanger Center for performances. For more, please visit TangerCenter.com.

Arrive Early!
Please give yourself 30 minutes to an hour to arrive before the show time printed on your ticket. While Tanger Center staff works to usher patrons into the building quickly, we do have a required metal detection security checkpoint at all entrances. Doors to the lobbies open typically one hour before the start of the performance, while the seating area will typically open 30 minutes prior to the curtain rising. Be sure to also give yourself enough time to use the facilities and visit the concession or merchandise stands before settling in your seat.

As you are seated for a performance, please be sure to silence your cell phone and watches. Please take a moment to locate the nearest stair or emergency exit. Finally, take a moment to relax and let Schiffman’s Ring of Light count down to the start of the show!

Dress Code
Tanger Center guests are required to be wearing shoes, bottoms and a shirt at all times. You will see some guests dressed to impress! We want you to feel comfortable, and if that means Lee® or Wrangler® jeans, wear them! Please note that some performances may require the seating area to be at a cooler temperature, so you may want to bring a light jacket or sweater.

Prohibited Items
While a full list of prohibited items can be found at TangerCenter.com/prohibited, note that the top items not allowed into Tanger Center are weapons of any description (weapons carried with a permit are also prohibited), outside food/beverage, audio/video recording equipment, and backpacks.

Guests will enter through metal detectors upon entry into the venue. Please remember to remove keys and mobile phones, which will be passed through a detector. Tickets will be scanned after the security screening.

While the majority of Broadway season tickets will be printed, as well as some other shows, ticket purchases will be transmitted to your mobile device through the Ticketmaster app and that you should have them downloaded and ready to go the day of your event. Remember, the only official resources for verified locations on Tangercenter.com and Ticketmaster are our ticketing agents who have purchased from a third party source.