

WE'RE HERE TO HELP

Guest Services staff are available to assist with questions, problems, suggestions or special needs related to your visit. You will find event staff throughout Tanger Center, including crowd managers, ushers, ticket-takers, supervisors, police, paramedics, security and other personnel who are ready to help. You're also welcome to visit our Guest Services desk, located in Phillips Hall on the first floor right.

Ticket Scanning

Tanger Center staff will scan your ticket barcodes instead of tearing stubs. Please be sure to only purchase tickets from [TangerCenter.com](https://www.tangercenter.com) and/or Ticketmaster.com. Buying tickets from a third party may result in counterfeit tickets and inflated prices, and may disrupt your entry into the venue.



Accessibility

Tanger Center is committed to providing a first-class experience for all individuals, including those who need special accommodations. For ADA hearing assistance and other needs, please visit our Guest Services desk, centrally located in the first-floor entry lobby. You can also find more information by calling Guest Services at 336-333-6555 or visiting [TangerCenter.com/accessibility](https://www.tangercenter.com/accessibility).

Drop-Offs and Pick-Ups

Our accessibility drop-off/pick-up point is located at the front of the building on Abe Brenner Place.

First Aid & Police

Located in the entry lobby, First Aid is staffed with Guilford County Paramedics. Greensboro Police Officers will be stationed outside and inside Tanger Center at select events.

Content Advisory

Some shows will not appeal to every guest or every age. Patrons are responsible for making an informed purchasing decision on show content. Everyone must have a ticket regardless of age, unless otherwise specified by the show, and must be accompanied by an adult to attend performances. Some shows or events do have a different age policy and we will note these on the show webpage for each event. Visit [TangerCenter.com](https://www.tangercenter.com) for show descriptions and age recommendations.

▶ Please note: For most shows, all patrons 2+ will require a ticket to Tanger Center performances. For many Broadway performances, age requirements may be 6+. Children must be accompanied by an adult to attend Tanger Center for performances. For more, please visit [TangerCenter.com](https://www.tangercenter.com).

GUEST ETIQUETTE

Arrive early! Please give yourself 30 minutes to an hour to arrive before the show time printed on your ticket. While Tanger Center staff works to usher patrons into the building quickly, we do have a required metal detection security checkpoint at all entrances. Doors to the lobbies open typically one hour before the start of the performance, while the seating area will typically open 30 minutes prior to the curtain rising. Be sure to also give yourself enough time to use the facilities and visit the concession or merchandise stands before settling in your seat.

As you are seated for a performance, please be sure to silence your cell phone and watches. Please take a moment to locate the nearest stair or emergency exit. Finally, take a moment to relax and let Schiffman's Ring of Light count down to the start of the show!

Dress Code

Tanger Center guests are required to be wearing shoes, bottoms and a shirt at all times. You will see some guests dressed to impress! We want you to feel comfortable, and if that means Lee® or Wrangler® jeans, wear them! Please note that some performances may require the seating area to be at a cooler temperature, so you may want to bring a light jacket or sweater.

Prohibited Items

While a full list of prohibited items can be found at [TangerCenter.com/prohibited](https://www.tangercenter.com/prohibited), note that the top items not allowed into Tanger Center are: weapons of any description (weapons carried with a permit are also prohibited), outside food/beverage, audio/video recording equipment, and backpacks. Please be aware that Tanger Center is a smoke-free campus (includes e-cigarettes and vaping devices).
▶ Guests will enter through metal detectors upon entry into the venue. If needed, patrons may be asked to step to the side for a secondary screening. Tickets will be scanned before screening.

Inclement Weather

Generally, Tanger Center performances will go on as scheduled in times of inclement weather. Please stay tuned to [TangerCenter.com/Weather](https://www.tangercenter.com/Weather) for show updates.

WELCOME



Welcome to the Triad's newest sensation, the Steven Tanger Center for the Performing Arts!

With over 150 events per year, we're proud to be your home for first-class entertainment in the Triad, including direct-from-New York Broadway, concerts, comedy, family shows, as well as being the home for the Greensboro Symphony Orchestra. We will provide excellent guest service; welcome to your new home for first-class entertainment!

For information on upcoming events, be sure to visit [TangerCenter.com](https://www.tangercenter.com).

One Abe Brenner Place
300 N. Elm Street
Greensboro, NC 27401



While the majority of Broadway season tickets will be printed, as well as some other shows, note that many events will be ticketed on your mobile device through the Ticketmaster app and that you should have these downloaded (not a screen shot) to your device. Remember, the only official resources for verified tickets are [TangerCenter.com](https://www.tangercenter.com) and Ticketmaster. We cannot assist buyers who have purchased from a third party source.

PARKING



- A VIP Parking is located in the surface lot adjacent to Tanger Center. A limited number of spaces are available for non-Broadway season events at \$25 per space.*
- Handicap pick-up and drop-off is located in front of the building entrance on Abe Brenner Place.
- Ride-share apps will be directed to the corner of Abe Brenner place and Elm Street.
- Broadway President's Club members can park in the VIP Surface Lot at their Broadway Season Shows with issued parking passes.
- Broadway Season Seat Members receive complimentary parking on their Broadway season night at one of two parking decks:
 - C Church Street Deck: 215 N. Church Street
 - M Marriott Hotel Deck: 165 W. Lindsay Street
- For non-Broadway season performances and other patrons, parking in city parking decks is available at the posted rate.

*Prices subject to change

For more information and to purchase VIP parking in advance, visit [TangerCenter.com/Parking](https://www.tangercenter.com/Parking).

CustomerCare@TangerCenter.com | 336.373.7575
[TangerCenter.com](https://www.tangercenter.com)



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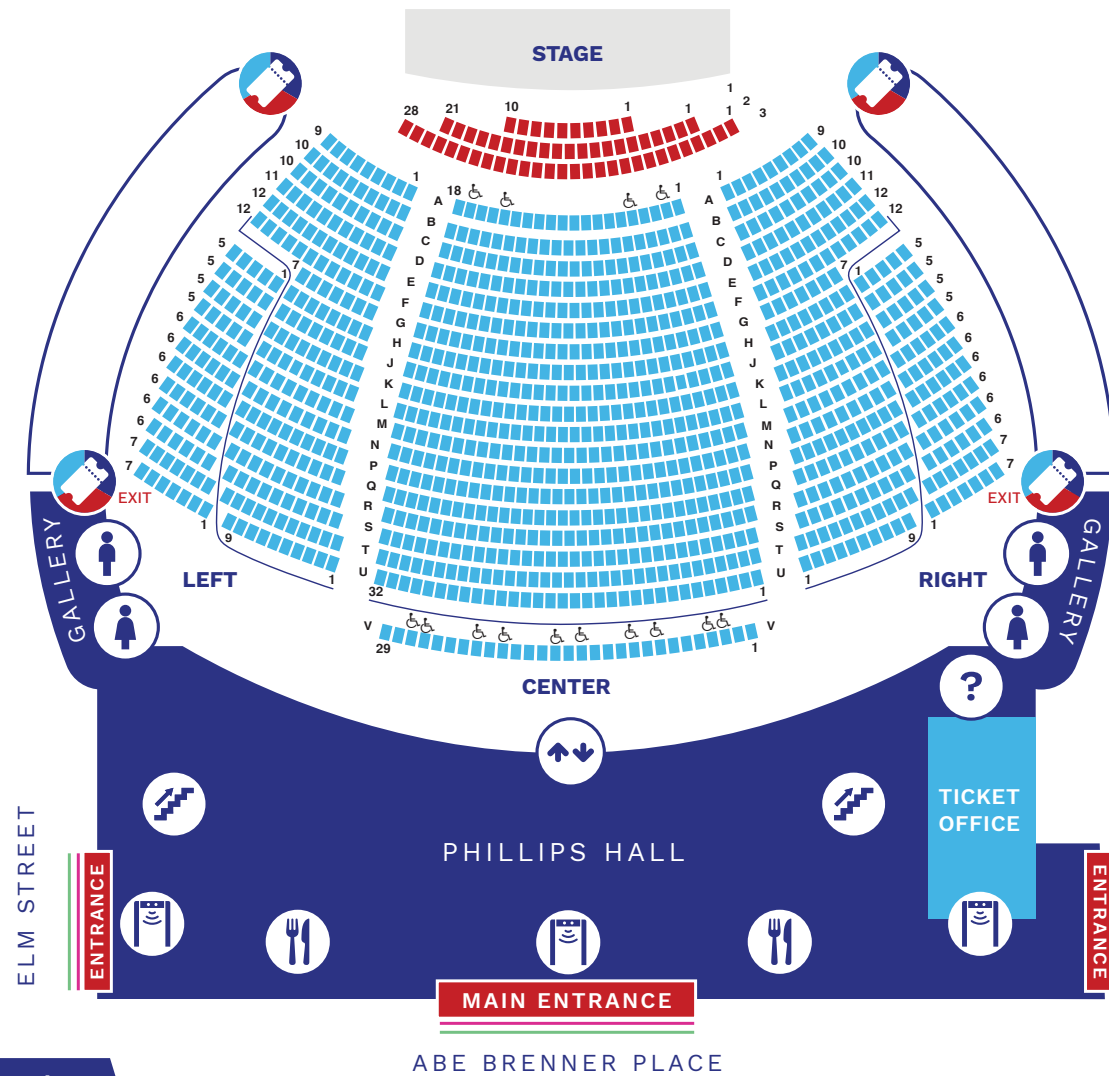
WELCOME TO
Tanger Center!



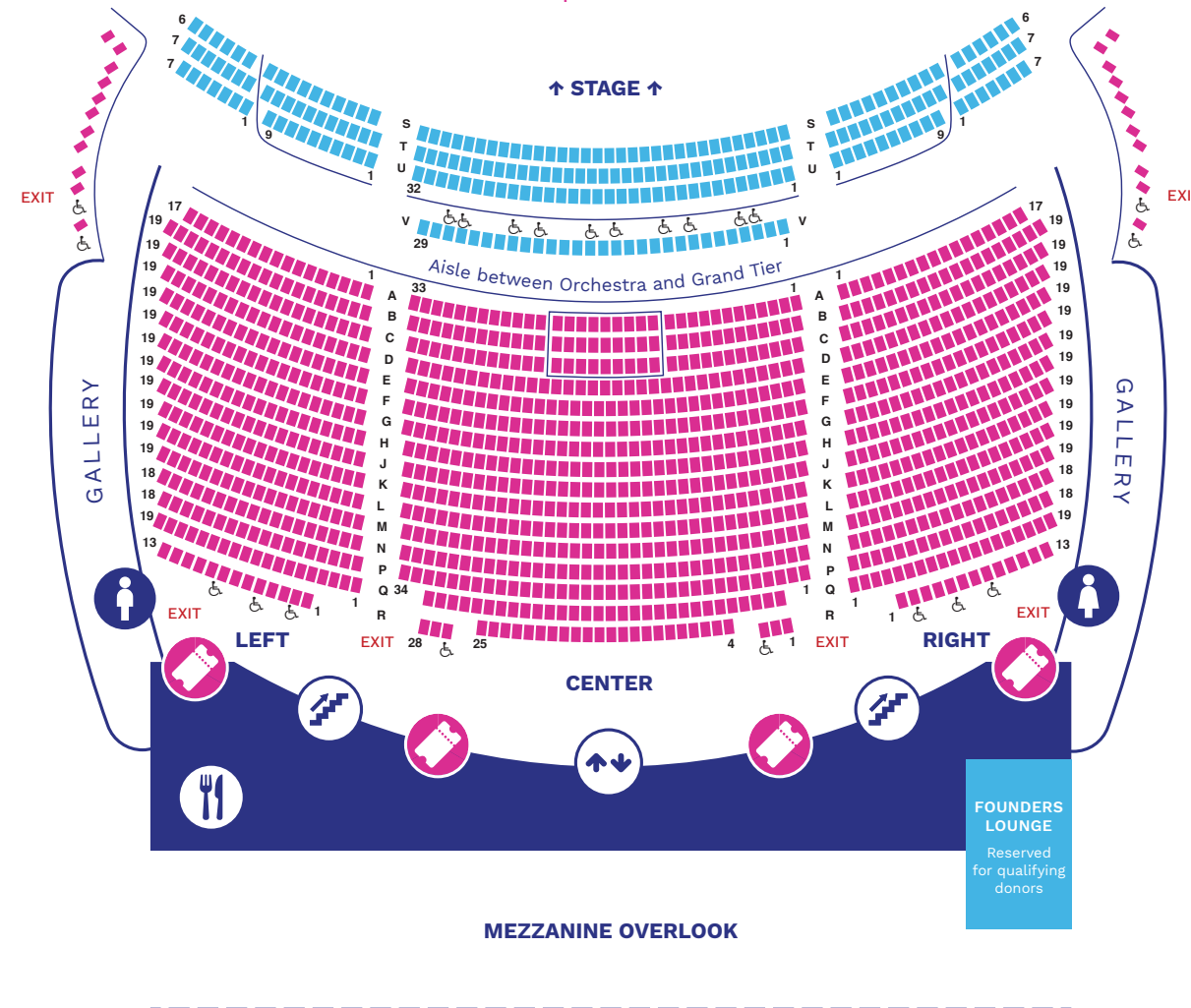
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SEATING CHART

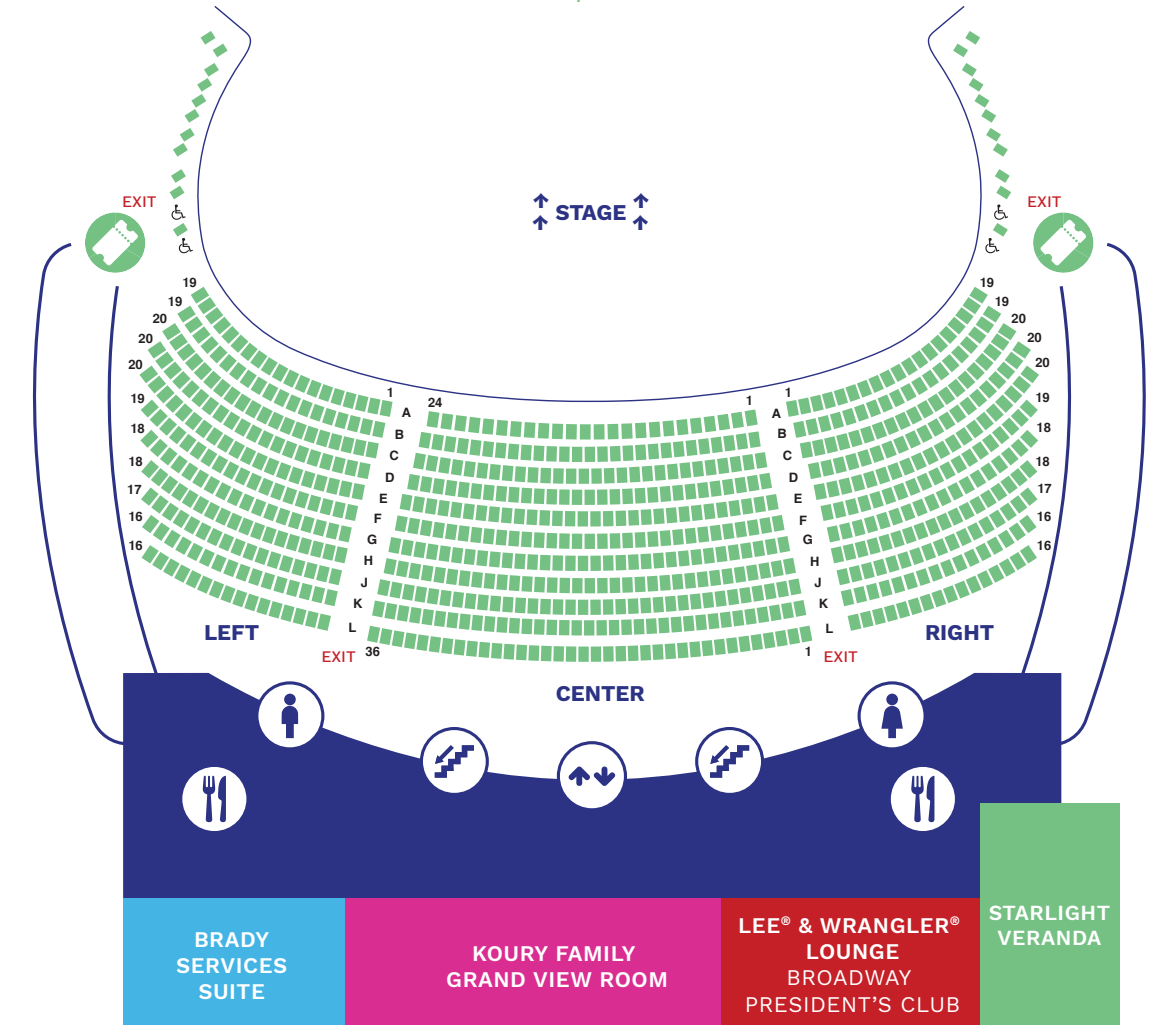
FIRST LEVEL | ORCHESTRA SEATING



SECOND LEVEL | GRAND TIER SEATING



THIRD LEVEL | LOGE SEATING



Map key

