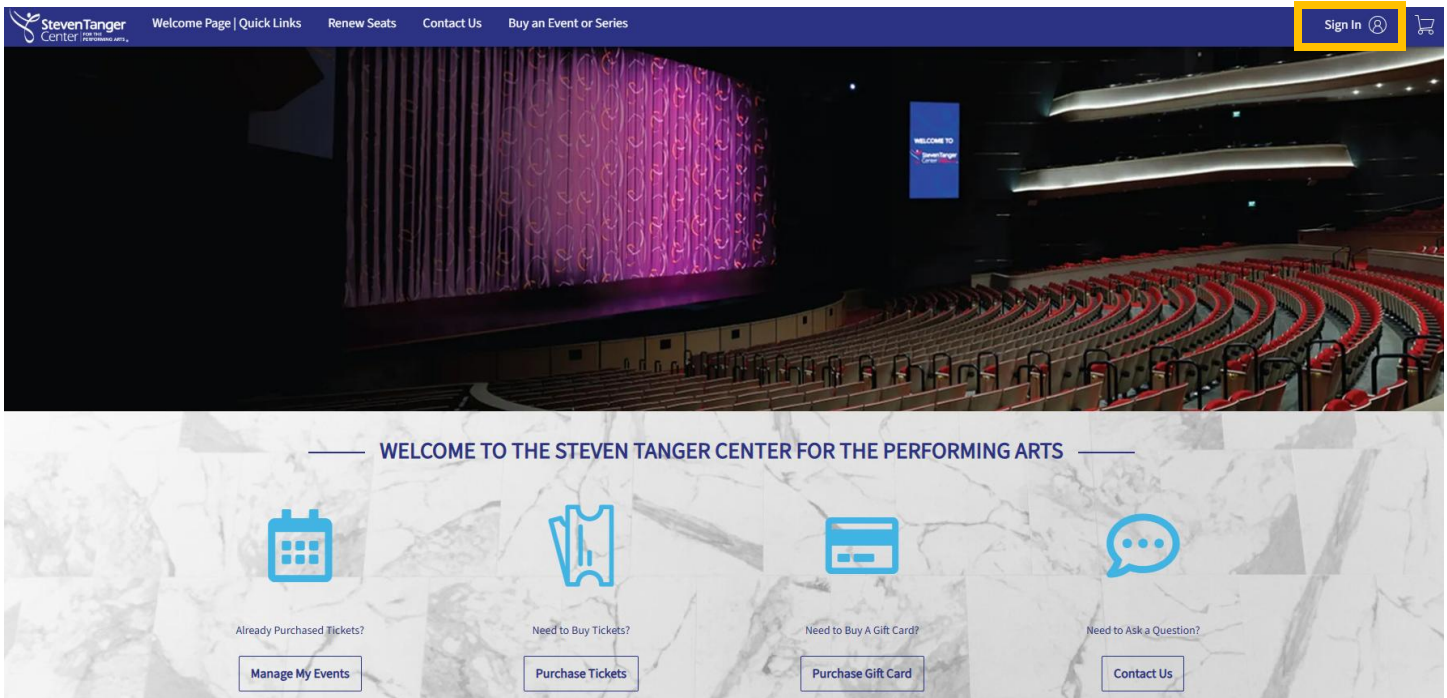


Account Manager Guide: Season Seat Upgrades

1. Login to Account Manager on www.am.ticketmaster.com/tangercenter using the “Sign In” button in the upper right hand of the homepage.



Sign In to Tanger Center ×
Powered by *ticketmaster*

Important Account Update
You can now use the same email and password for both your Tanger Center ticket account and your Ticketmaster account.
Tanger Center ticket holder? Use your existing email to sign in and update your password if prompted.
New here? Use your Ticketmaster email and password.
[Learn More](#)

Email Address

Password
 [SHOW](#)

Remember Email [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in our [Privacy Policy](#).

New to Ticketmaster? [Sign Up](#) [Sign In](#)

Use the email address associated with your Broadway Season Membership account and your Ticketmaster password.

Use the “Forgot Password?” button to reset your password if needed.

If you have never logged into Account Manager before, use the “Sign Up” button.

Click “Sign In.”

1. You will see an upgrade popup as soon as you login. Click the "Upgrade My Seats" button.

2026-27 First Bank Broadway Season Seat Upgrades

- To begin, click the "Upgrade My Seats" button below when your upgrade window starts.
- For a guide on how to upgrade, click [here](#).
- Your specific upgrade window was emailed to you on April 27th.

*Please note, if you click Upgrade My Seats prior to when your scheduled window starts, you will see a message that says ***you have no eligible seats*** for upgrade. Your eligible seats will be available for upgrade when your upgrade window starts.

Upgrade My Seats

2. You will see your current performance and seat location on the left. Click the "Upgrade Seats" button.
3. Click "Next."

StevenTanger Center


Welcome Page | Quick Links | My Events | Buy An Event or Series | Pay An Invoice | More

Select the current seat location(s) that you would like to upgrade

If you have multiple seat locations, they will remain enabled until you have selected the total number of seats in your subscription. Any unavailable seat location will be grayed out. Once you select the seat location(s), click Next in the upper right hand corner.

Next >

2025-2026 Broadway Plan - Sunday Evening



Section OR, Row S, Seat 1-2
Adult New Season

Cost of Seats:
\$617.36 X 2 Seat(s)
= \$1,234.72

Paid Amount:
\$0.00

Upgrade Seats


Upgrade until Fri - May 09, 2025 - 05:00 PM

4. Choose which performance you want to move into.
 - a. If you want to stay in the same performance, simply click your current performance.
 - b. Click "Select Plan" on the appropriate performance day/time and then click "Next."

Choose a plan that you would like to upgrade to

The available plan(s) that you can upgrade to are listed below. If available, there may be more information on each plan which can be accessed by clicking the More Info option on the bottom right-hand corner of each card. Once you select the plan, click Next

< BackNext >



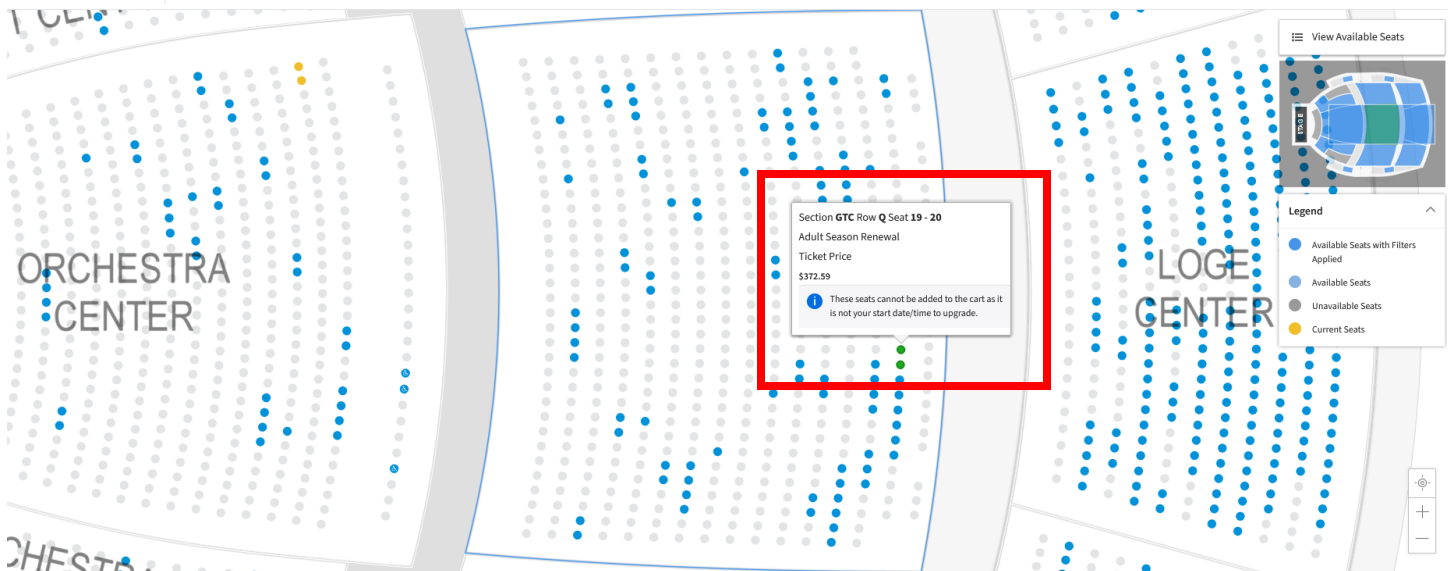
2025-2026 Broadway Plan - Tuesday
8 Events Included

Select Plan

[More Info](#) v

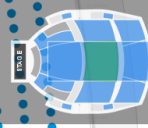
5. Hover over a section, which will turn green. Click the green section and it will zoom in for you.
 - a. When you select your new seat(s), you can hover over your shopping cart in the top right hand corner and click "Continue."

Qty Price (in \$) Reset Filters



Section **GTC** Row **Q** Seat **19 - 20**
Adult Season Renewal
Ticket Price
\$372.59
i These seats cannot be added to the cart as it is not your start date/time to upgrade.

View Available Seats



Legend

- Available Seats with Filters Applied
- Available Seats
- Unavailable Seats
- Current Seats

6. Review your order. If everything looks correct, click “Checkout.”
 - a. If your seats are in the same priced area, it will show \$0.00 due.
 - b. If your seats are in a higher priced area, it will prompt you to pay the difference.
 - c. If your seats are in a cheaper price level, it will show you an account credit that Tanger Center will refund within 2 weeks of your exchange date.
 - d. See examples below:

Shopping Cart

Review items in cart below before proceeding. Please note: if your current seats are on a payment plan, that will not reflect on this screen. Please click 'checkout' to view your charges.

New Seats (2) [Edit](#)

2025-2026 Broadway Plan - Tuesday \$657.54 x 2 Seats

Section GTC, Row G, Seat 29-30 **\$1,315.08**

^

Current Seats (2) [Edit](#)

2025-2026 Broadway Plan - Tuesday \$657.54 x 2 Seats

Section OC, Row T, Seat 1-2 **\$1,315.08**

Summary

Cost of Seats	\$0.00
Cost of New Seats (2)	\$1,315.08
Cost of Current Seats (2)	\$1,315.08
<hr/>	
Cost Difference	\$0.00
Cost of Seats	\$1,315.08
Previously Applied Payments	\$0.00
<hr/>	
Total Amount Due	\$1,315.08

Note: This total does not include service fees if any. Any applicable fees will be added in the next step at checkout.


Checkout

7. If you are on a payment plan and move to a higher price seat, you should see the payments have already applied and you will be paying the difference. When you click “Checkout” you should have the option to pay in full or add to your payment plan.
8. Once you click “Checkout,” you will come to the payment screen. Scroll down.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping

2025-2026 Broadway Plan - Tuesday: **Mobile Only** 

Tickets will be available mobile only. Tickets will be available for mobile ticket management 5 business days after your purchase.


Payments

Payment Options

Arch 25 Renewal 9 month [View Payment Schedule](#)

Broadway 9 Month Renewal Payment Plan

Pay

 Card



Order Summary \$1,315.08

I accept the [Terms and Conditions](#)

Pay Today - \$100.00

Cart items

1 Items Summary \$1,315.08

 **2025-2026 Broadway Plan - Tuesday** 

Section GTC, Row G, Seat 29-30
\$1,315.08

Total Value \$1,315.08

- You can choose your current payment plan or pay in full; then select your payment method.
- After you fill that in, click "I accept the Terms and Conditions," then "Pay Today."
- Once you have completed the process, you will be given a confirmation!

You're All Set!

You have upgraded your tickets successfully!

Below are the details of your upgrade. A confirmation and receipt has been sent to your email


[Go back to My Events](#)

FIRST BANK
BROADWAY
2026-27 SEASON AT TANGER CENTER

GRAVITY DEFYING Season


Confirmation # **1234567890**

2025-2026 Broadway Plan - Sunday Evening



Section DR, Row 5, Seat 1-3
Adult New Season

Purchased Tickets

 Section OC, Row A, Seat 14 Presidents Club	\$1,290.95
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Date	Amount Paid
	\$1,290.95