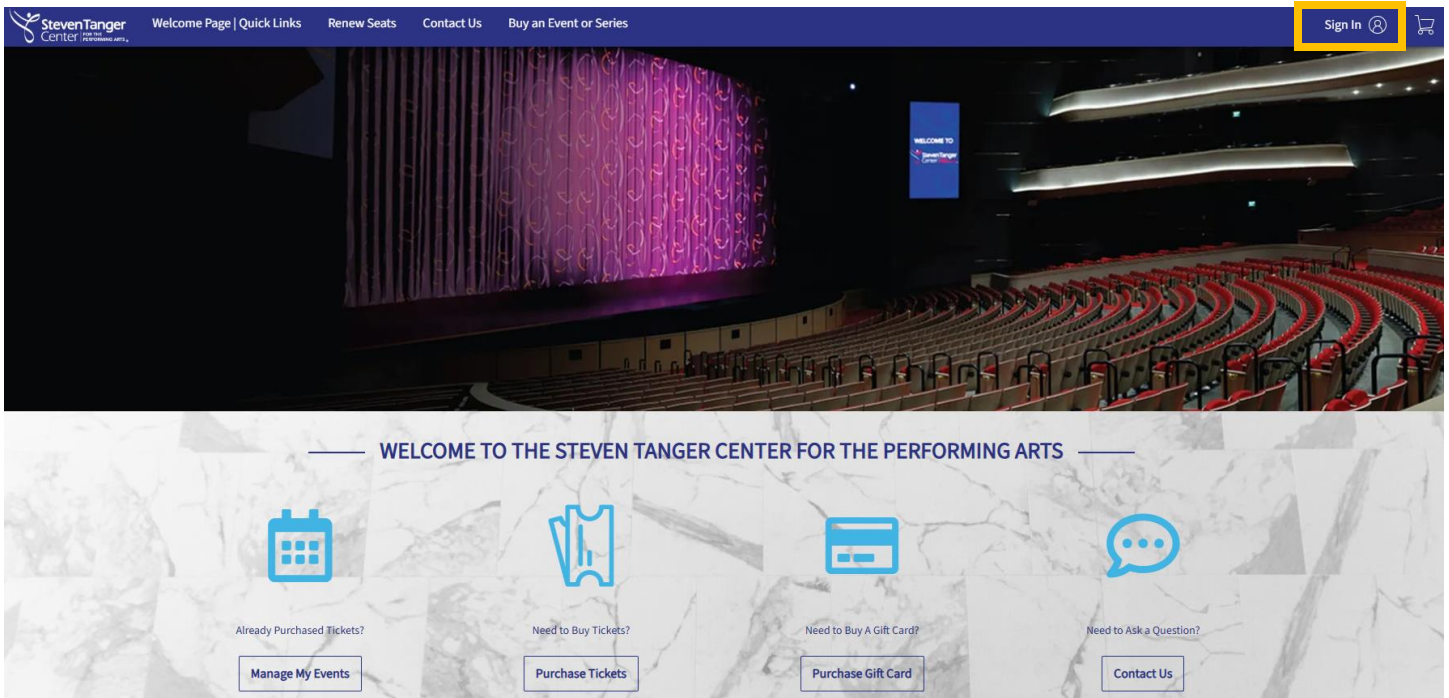


Account Manager Guide: Season Seat Upgrades

1. Login to Account Manager on www.am.ticketmaster.com/tangercenter using the “Sign In” button in the upper right hand of the homepage.

The image shows a login form titled 'Sign In to Tanger Center' with a close button (X) in the top right corner. Below the title, it says 'Powered by ticketmaster'. The form contains an 'Important Account Update' section with information about using a single email and password for both Tanger Center and Ticketmaster accounts. Below this, there are two input fields: 'Email Address' and 'Password'. The 'Email Address' field is highlighted with a yellow box. The 'Password' field is also highlighted with a yellow box and includes a 'SHOW' button to toggle password visibility. Below the password field, there is a checkbox for 'Remember Email' and a 'Forgot Password?' link, which is circled in yellow. At the bottom of the form, there is a disclaimer about agreeing to the Terms of Use and Privacy Policy. Finally, there are two buttons: 'Sign Up' (for new users) and 'Sign In' (for existing users), both of which are circled in yellow.

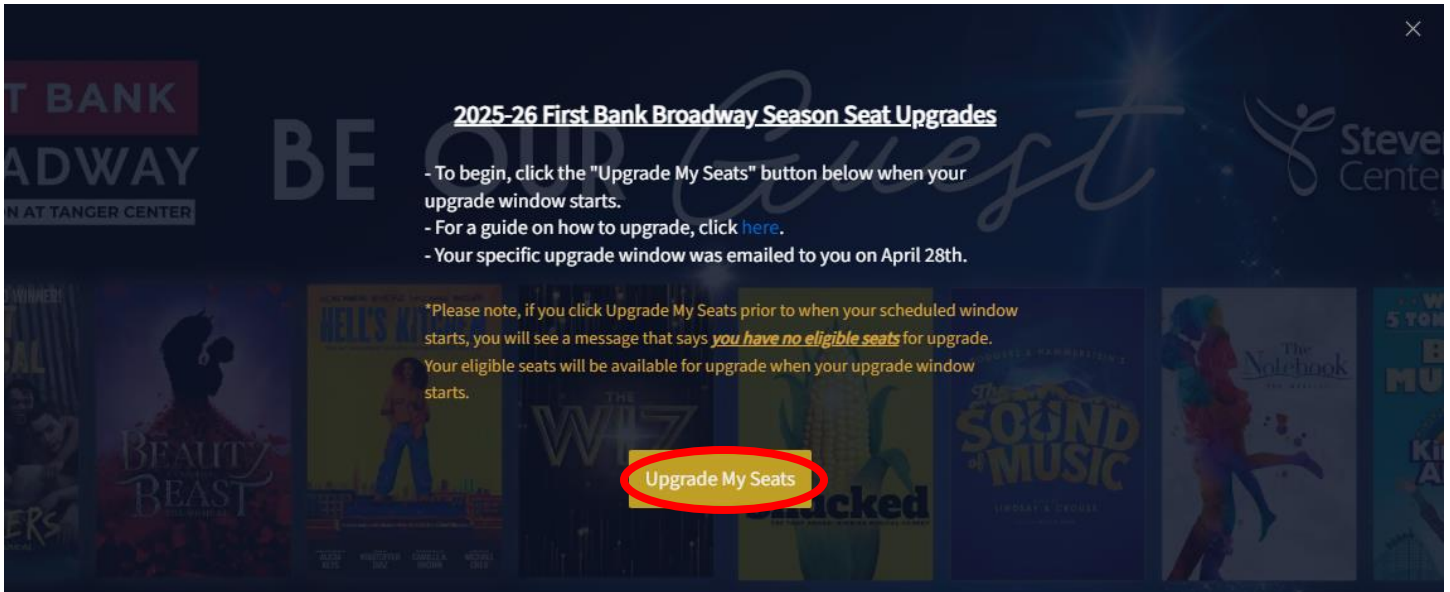
Use the email address associated with your Broadway Season Membership account and your Ticketmaster password.

Use the “Forgot Password?” button to reset your password if needed.

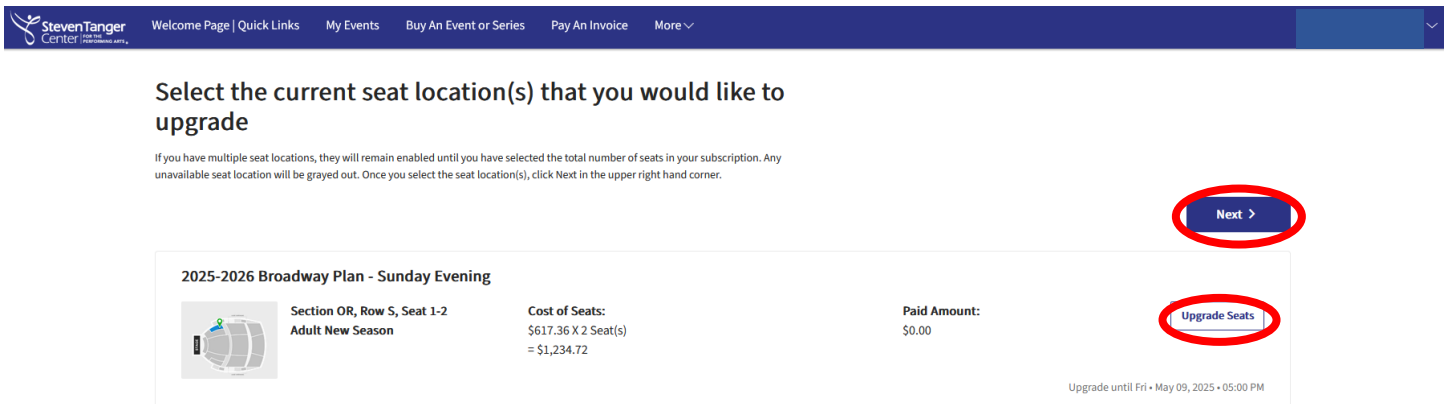
If you have never logged into Account Manager before, use the “Sign Up” button.

Click “Sign In.”

1. You will see an upgrade popup as soon as you login. Click the “Upgrade My Seats” button.



2. You will see your current performance and seat location on the left. Click the “Upgrade Seats” button.
3. Click “Next.”




(continue to next page)

4. Choose which performance you want to move into.
 - a. If you want to stay in the same performance, simply click your current performance.
 - b. Click “Select Plan” on the appropriate performance day/time and then click “Next.”

Choose a plan that you would like to upgrade to


The available plan(s) that you can upgrade to are listed below. If available, there may be more information on each plan which can be accessed by clicking the More Info option on the bottom right-hand corner of each card. Once you select the plan, click Next

[< Back](#)






2025-2026 Broadway Plan - Tuesday
8 Events Included

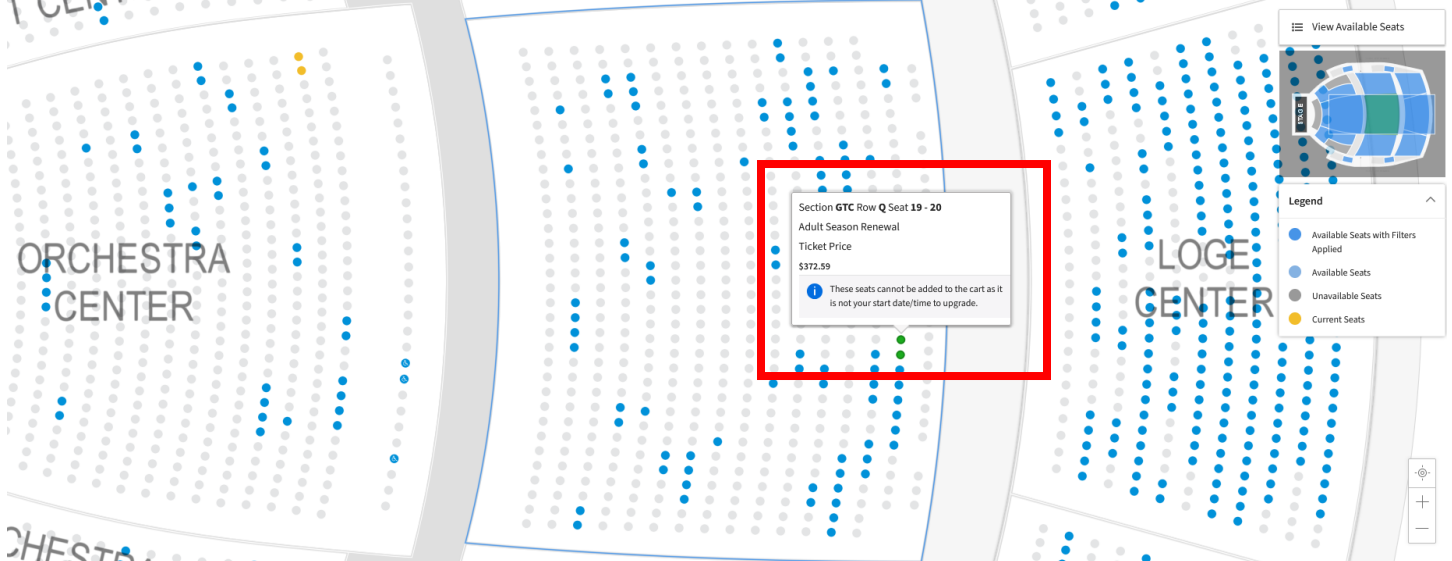
[Select Plan](#)

[More Info](#) 


[Next >](#)

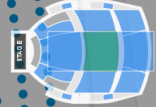
5. Hover over a section, which will turn green. Click the green section and it will zoom in for you.
 - a. When you select your new seat(s), you can hover over your shopping cart in the top right hand corner and click “Continue.”





Qty  2  Price (in \$)  [Reset Filters](#)



Section **GTC** Row **Q** Seat **19 - 20**
Adult Season Renewal
Ticket Price
\$372.99

 These seats cannot be added to the cart as it is not your start date/time to upgrade.

[View Available Seats](#)

Legend

-  Available Seats with Filters Applied
-  Available Seats
-  Unavailable Seats
-  Current Seats


6. Review your order. If everything looks correct, click “Checkout.”
 - a. If your seats are in the same priced area, it will show \$0.00 due.
 - b. If your seats are in a higher priced area, it will prompt you to pay the difference.
 - c. If your seats are in a cheaper price level, it will show you an account credit that Tanger Center will refund within 2 weeks of your exchange date.
 - d. See examples below:

Shopping Cart

Review items in cart below before proceeding. Please note: if your current seats are on a payment plan, that will not reflect on this screen. Please click 'checkout' to view your charges.

New Seats (2)

Edit




2025-2026 Broadway Plan - Tuesday
Section GTC, Row G, Seat 29-30

\$657.54 x 2 Seats

\$1,315.08

Current Seats (2)

Edit



2025-2026 Broadway Plan - Tuesday
Section OC, Row T, Seat 1-2

\$657.54 x 2 Seats

\$1,315.08

Summary

Cost of Seats

Cost of New Seats (2)

Cost of Current Seats (2)

\$0.00

\$1,315.08

\$1,315.08

Cost Difference

Cost of Seats

Previously Applied Payments

\$0.00

\$0.00

Total Amount Due

\$1,315.08

Note: This total does not include service fees if any. Any applicable fees will be added in the next step at checkout.

Checkout

7. If you are on a payment plan and move to a higher price seat, you should see the payments have already applied and you will be paying the difference. When you click “Checkout” you should have the option to pay in full or add to your payment plan.
8. Once you click “Checkout,” you will come to the payment screen. Scroll down.

(continue to next page)

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping

2025-2026 Broadway Plan - Tuesday: **Mobile Only**

Tickets will be available mobile only. Tickets will be available for mobile ticket management 5 business days after your purchase.

Payments

Payment Options

☒ Arch 25 Renewal 9 month

[View Payment Schedule](#)

Broadway 9 Month Renewal Payment Plan

Pay

☒  Card

Order Summary

\$1,315.08 

☐ I accept the [Terms and Conditions](#)

Pay Today - \$100.00

Cart items

1 Items Summary

\$1,315.08



2025-2026 Broadway Plan - Tuesday



Section GTC, Row G, Seat 29-30

\$1,315.08

Total Value

\$1,315.08

9. You can choose your current payment plan or pay in full; then select your payment method.
10. After you fill that in, click "I accept the Terms and Conditions," then "Pay Today."
11. Once you have completed the process, you will be given a confirmation!

(continue to next page)

You're All Set!

You have upgraded your tickets successfully!

Below are the details of your upgrade. A confirmation and receipt has been sent to your email

[Go back to My Events](#)

FIRST BANK
BROADWAY
2025-26 SEASON AT TANGER CENTER

BE OUR *Guest*



Confirm

682

2025-2026 Broadway Plan - Sunday Evening



Section OC, Row 5, Seat 1-2
Adult New Season

Purchased Tickets



Section OC, Row A, Seat 14
Presidents Club

\$1,290.95

Date

Amount Paid

\$1,290.95