



**StevenTanger**  
Center | FOR THE  
PERFORMING ARTS

Sensational Seats. Exceptional Experience.

WELCOME TO  
**Tanger Center!**



Photo Credit: Greg Loflin

[www.TangerCenter.com](http://www.TangerCenter.com)

# WE'RE HERE TO HELP

Guest Services staff are available to assist with questions, problems, suggestions or special needs related to your visit. You will find event staff throughout Tanger Center, including crowd managers, ushers, ticket-takers, supervisors, police, paramedics, security and other personnel who are ready to help. You're also welcome to visit our Guest Services desk, located in Phillips Hall on the first floor.

## Ticket Information

Tanger Center staff will scan your digital or paper ticket upon entry. Please make sure you download and add your digital ticket to your wallet prior to arriving at the venue. Tanger Center does not accept pictures, screenshots, or printouts of tickets, digital tickets, or barcodes for entry. For help with mobile ticketing, visit [TangerCenter.com/gomobile](https://TangerCenter.com/gomobile).

Broadway season ticket holders may enter the venue on their printed booklet/paper tickets or access their tickets via [am.ticketmaster.com/tangercenter](https://am.ticketmaster.com/tangercenter).

Always purchase your verified tickets from [TangerCenter.com](https://TangerCenter.com) or [Ticketmaster.com](https://Ticketmaster.com). Ticketmaster is the only authorized ticket provider of the Tanger Center. Buying tickets from a third party may result in counterfeit tickets, inflated prices or a disruption to your entry into the venue. The box office cannot assist buyers who have purchased from a third party vendor.

## First Aid & Police

Located in the entry lobby, First Aid is staffed with Guilford County Paramedics. Greensboro Police Officers will be stationed outside and inside Tanger Center at select events.

## Content Advisory

Some shows do not appeal to every guest or every age. Tanger Center offers a variety of entertainment that could include sudden loud sounds, strobes/flashing lights, adult language/situations, or fog and haze. Patrons are responsible for making an informed purchasing decision on show content. Visit [TangerCenter.com](https://TangerCenter.com) for show descriptions and age recommendations.

► Please note: For most shows, all patrons 2+ will require a ticket to Tanger Center performances. For many Broadway performances, age requirements may be 6+. Children must be accompanied by an adult to attend Tanger Center for performances. For more, please visit [TangerCenter.com](https://TangerCenter.com).

# GUEST ETIQUETTE

Arrive early! Please give yourself 30 minutes to an hour to arrive before the show time printed on your ticket. While Tanger Center staff works to usher patrons into the building quickly, we do have a required metal detection security checkpoint at all entrances. Doors to the lobbies open typically one hour before the start of the performance. The seating area will typically open 30 minutes prior to the curtain rising. Be sure to also give yourself enough time to use the facilities and visit the concession or merchandise stands before settling in your seat.

As you are seated for a performance, please be sure to silence your cell phone and watches. Please take a moment to locate the nearest stair or emergency exit. Finally, take a moment to relax and let Schiffman's Ring of Light count down to the start of the show!

## Prohibited Items

A full list of prohibited items can be found at [TangerCenter.com/prohibited](http://TangerCenter.com/prohibited). Note that prohibited items include: weapons of any description (weapons carried with a permit are also prohibited), outside food/beverage, audio/video recording equipment, and backpacks. Please be aware that Tanger Center is a smoke-free campus (includes e-cigarettes and vaping devices).

► *Guests will enter through metal detectors upon entry into the venue.*

## Inclement Weather

Tanger Center performances will go on as scheduled in times of inclement weather. Please stay tuned to [TangerCenter.com](http://TangerCenter.com) for show updates.



## Accessibility

Tanger Center is committed to providing a first-class experience for all individuals, including those who need special accommodations. For ADA hearing assistance and other needs, please visit our Guest Services desk, centrally located in the first floor entry lobby. You can also find more information by calling Guest Services at 336.333.6516 or visiting [TangerCenter.com/accessibility](http://TangerCenter.com/accessibility).

## Drop-Offs and Pick-Ups

Our accessibility drop-off/pick-up point is located at the front of the building on Abe Brenner Place.

# WELCOME



## Welcome to the Steven Tanger Center for the Performing Arts!

With over 200 events per year, we're proud to be your home for first-class entertainment in the Triad, including direct-from-New York Broadway, concerts, comedy, family shows, and the home for the Greensboro Symphony Orchestra and Guilford College Bryan Series.

For information on upcoming events,  
visit [TangerCenter.com](https://TangerCenter.com).

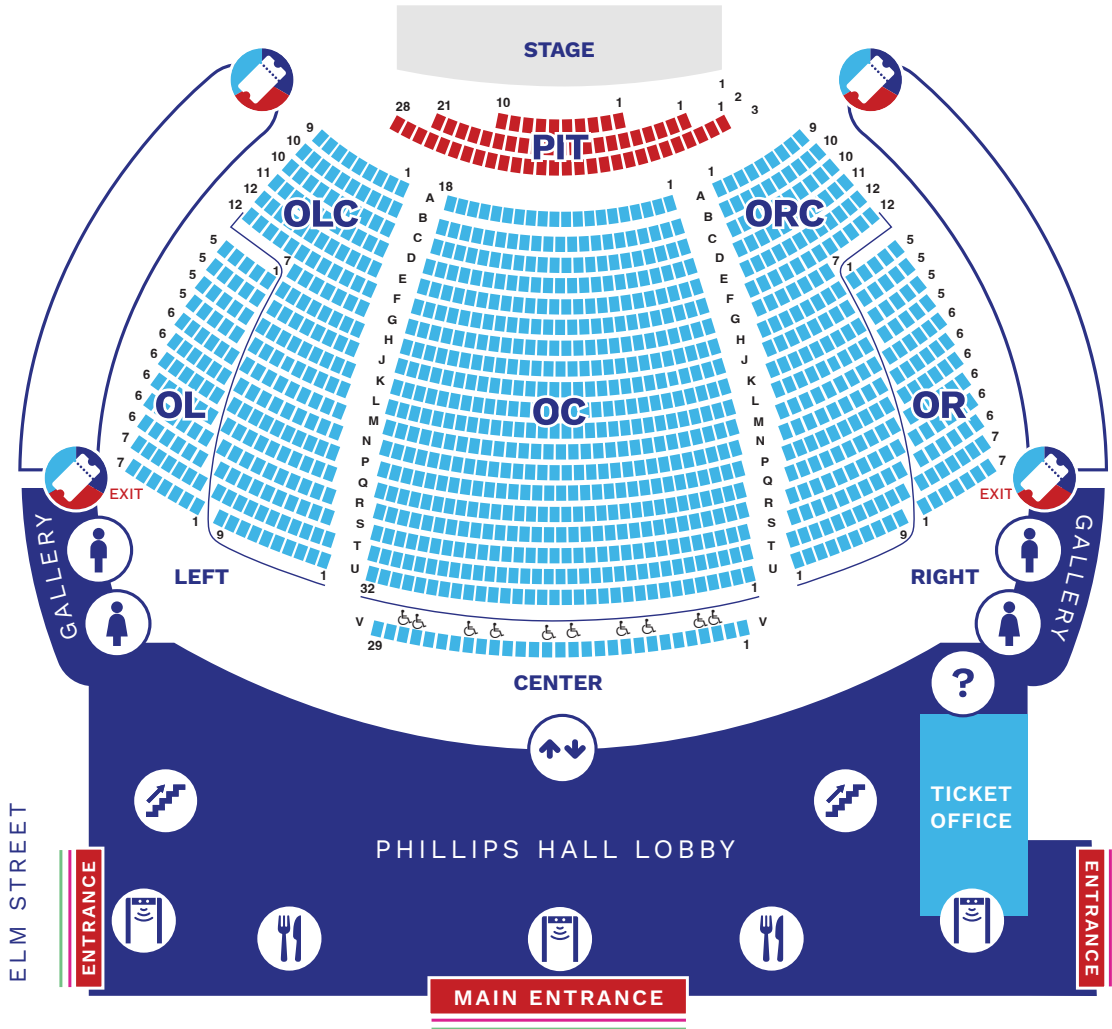
One Abe Brenner Place  
300 N. Elm Street  
Greensboro, NC 27401



While the majority of Broadway season tickets will be printed, as well as some other shows, many events will be ticketed on your mobile device through the Ticketmaster app and you should have these downloaded (*not a screen shot*) to your device. Remember, the only official resources for verified tickets are [TangerCenter.com](https://TangerCenter.com) and Ticketmaster. We cannot assist buyers who have purchased from a third party source.

SEATING CHART TOBEE & LEONARD KAPLAN FAMILY THEATER

FIRST LEVEL | ORCHESTRA SEATING



Map key



Pit



Orchestra Center (OC)  
Orchestra Left Center (OLC)  
Orchestra Right Center (ORC)



Grand Tier Center (GTC)  
Grand Tier Left (GTL)  
Grand Tier Right (GTR)

The floor plan shows the Mezzanine Overlook seating arrangement. The top section is the Orchestra, followed by the Grand Tier (GTL, GTC, GTR). The bottom section is the Mezzanine Overlook, which includes the Founders Lounge and a bar area. The plan is color-coded: red for GTL and GTR, green for GTC, and blue for the Orchestra. It includes detailed row and seat numbering, aisle locations, and various service areas like the Founders Lounge and Mezzanine Overlook bar. Exit signs and wheelchair accessibility icons are also indicated.

Loge Center (LOGE-C)  
Loge Left (LOGE-L)  
Loge Right (LOGE-R)



**Auditorium  
Entrance**

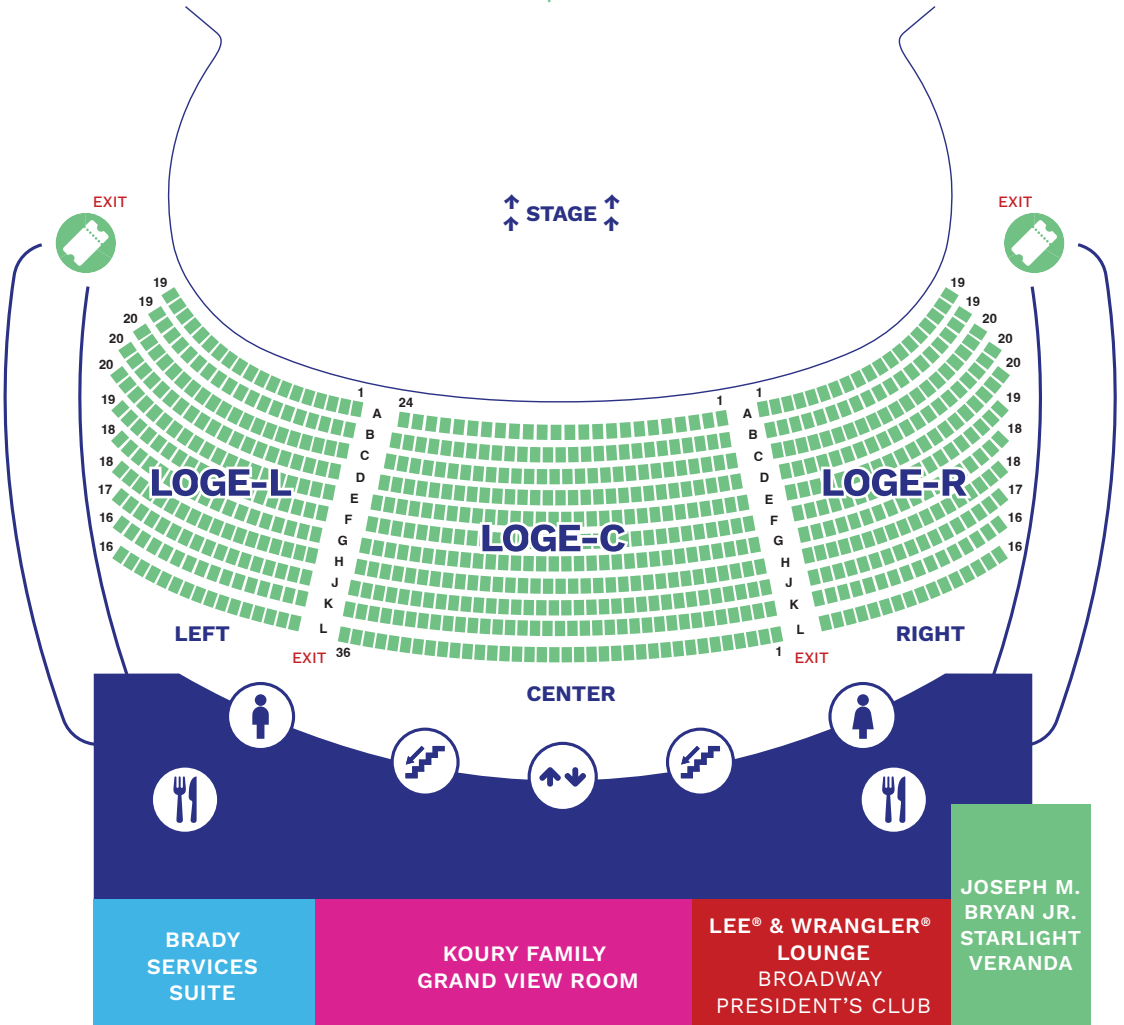


## Two Elevators



## Stairs

## THIRD LEVEL | LOGE SEATING



Guest  
Services



Metal  
Detectors

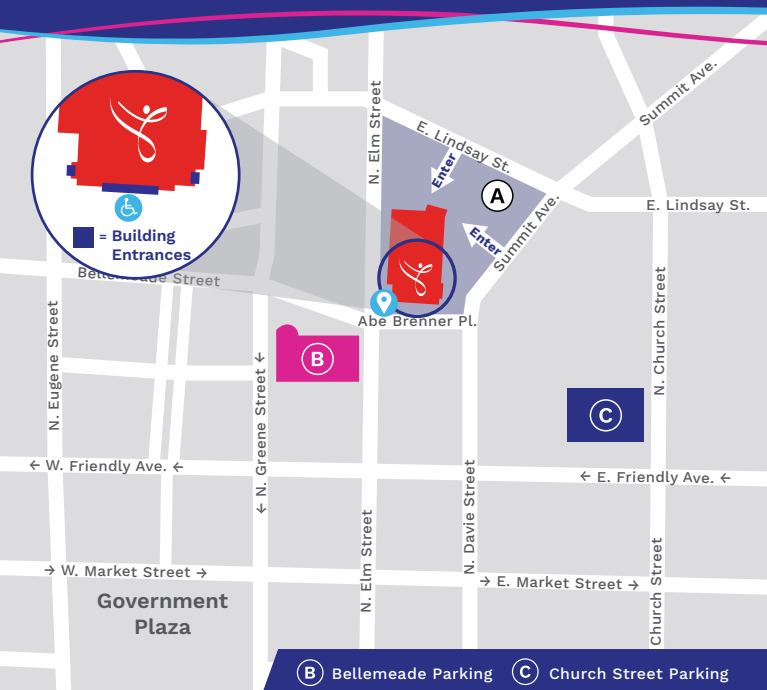







Restrooms



Concessions

## PARKING



-  VIP Parking is located in the surface lot adjacent to Tanger Center. A limited number of spaces are available for non-Broadway season events at \$25 per space.\*
  -  Handicap pick-up and drop-off is located in front of the building entrance on Abe Brenner Place.
  -  Ride-share apps will be directed to the corner of Abe Brenner place and Elm Street.
- » Broadway President's Club members can park in the VIP Surface Lot with issued parking passes.
  - » Broadway Season Seat Members receive complimentary parking on their Broadway season night at one of two city parking decks:
    -  Bellemeade Deck: 244 N. Greene Street
    -  Church Street Deck: 215 N. Church Street
  - » For non-Broadway season performances and other patrons, parking in city parking decks is available at \$10 per space.\*

\*Prices subject to change

For more information and to purchase VIP parking in advance, visit [TangerCenter.com/Parking](http://TangerCenter.com/Parking).

CustomerCare@TangerCenter.com | 336.373.7575  
TangerCenter.com